

1 Introduction

LogMeIn is a product that enables you to remotely access your Outlook Contacts, Calendar, etc. from any remote location. It provides an alternative to Outlook Web Access for those Outlook users who do not have Microsoft Exchange Server, but who want to be able to access their Outlook Contacts, Calendar, etc. from a remote location.

LogMeIn is a general purpose remote PC Access solution, so it's not just designed for Outlook users. Essentially it allows you to access your PC remotely from anywhere, so that you can run those applications as if you were sitting in front of that PC. And best of all, it's free.

So if you have your whole Contacts list in Outlook at the office and you don't want to duplicate that list at home and then have to worry about trying to keep the 2 lists synchronised, just install LogMeIn on your office PC. Whenever you need to send e-mails to your contacts or update their details while at home (or elsewhere), simply log in to your PC using **LogMeIn** and open Outlook as if you were sitting at your office desk.

In summary LogMeIn gives you fast, easy remote access to your PC.

- Access your home PC from the office
- Access your office PC from home
- 100% FREE to use!

2 An Alternative to “Offline Mode”

LogMeIn offers an alternative to “offline mode” for users of Outlook-based CRM systems who need access to their CRM system while away from the office. If you leave your office PC switched on with **LogMeIn** loaded, you can log in to your office PC and access all your Outlook and CRM data from any location where you can load up Internet Explorer. Many of our MX-Contact users (see below) use this with both the Exchange Server Public Folder and SQL Server based editions of MX-Contact.

The advantage of this approach is that updates are “real-time”, i.e. any change a remote user makes is instantly visible to everyone else at the office. With offline mode, these changes would only be seen when the user returns to the office and synchronises his or her changes.

3 MX-Contact: Managing Contacts with Outlook

If you're looking for an application to assist you with managing a contact list of some kind, whether it be customers, prospects, members, suppliers or whatever, check out [MX-Contact](#). **MX-Contact** is a CRM, Contact Management and Sales Automation package that runs inside Microsoft Outlook 2000, 2002, 2003 or 2007. The system utilises all the standard functionality of Outlook but provides many additional features that transform Outlook into a powerful Contact Management and CRM system.



www.mxcontact.com

MX-Contact has 7 different versions available catering for a single user through to an enterprise with thousands of users, with data storage in an Outlook Data File, Exchange Server Public Folders, or Microsoft SQL Server.

MX-Contact comprises a **Base System**, with optional **Sales**, **Marketing** and **Support** modules that can be added at any time. So you can use MX-Contact for managing the contacts and/or companies you deal with, and the interactions (phone calls, e-mails, appointments, etc.) you have with them, plus use it to manage your sales opportunities, events and/or customer support incidents, by adding any of the available modules.



<http://www.free-contact-manager.com/>

4 About OutlookWise and ExchangeWise

[OutlookWise](#) is both a web site and newsletter aimed at keeping Microsoft® Outlook® users up-to-date with news, information and articles of interest on Outlook and Exchange Server, as well as reviews of add-on products and utilities, all geared to enhancing your knowledge of Outlook and increasing your productivity.

If you've found this article helpful, please [subscribe to the monthly newsletter](#).

If you would like to contribute an idea or article, or tell us about an exciting product or utility that complements Outlook and/or Exchange Server, please feel free to [e-mail](#) us.

OutlookWise is a service to the Outlook community from [ExchangeWise](#), which is a specialist software company focusing on the development and marketing of applications and utilities that enhance the functionality of Microsoft Outlook and Exchange Server.

OutlookWise is edited by [Brian Drury](#), founder of ExchangeWise, and the architect of [MX-Contact](#), a CRM, Contact Management and Sales Automation System for Microsoft Outlook. Brian has over 20 years experience in the IT industry and has focused on CRM, Messaging and Collaboration systems for the last 14 years.